Government of Canada / Gouvernement du Canada

Directory of Services and Programs Addressing the Needs of Older Adult Victims of Violence in Canada

Répertoire des services et programmes répondant aux besoins des personnes âgées victimes de violence au Canada

2002

Canada

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Directory of Services and Programs Addressing the Needs of Older Adult Victims of Violence in Canada

Répertoire des services et programmes répondant aux besoins des personnes âgées victimes de violence au Canada

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Introduction

This is the first update of the *Directory of Services and Programs Addressing the Needs of Older Adult Victims of Violence in Canada*. It is one of a series of directories prepared by the National Clearinghouse on Family Violence under the Federal Family Violence Initiative.

This updated directory provides a current listing of 354 services and programs that address the needs of older adult victims of violence. The services are listed by province/territory from the east to west coast and, within each province/territory, alphabetically by town or city.

Each listing identifies the type of organization (long-term care, resource, government, legal) and type of service (crisis, care, general, bilingual). The categories are described after the introduction.

The contact information provided in each listing may include: street or mailing address; administrative telephone number; crisis telephone number; facsimile number; e-mail address; and web site. Some listings also include a toll free number, which is generally accessible only within the local calling area. However, the toll free numbers for the National Clearinghouse on Family Violence can be used across Canada.

Please note that we have not attempted to evaluate the services in this directory.

Introduction

Ceci est la première mise à jour du *Répertoire des services et programmes répondant aux besoins des personnes âgées victimes de violence au Canada*. Il fait partie d'une série de répertoires préparés par le Centre national d'information sur la violence dans la famille, dans le cadre de l'Initiative de lutte contre la violence familiale lancée par le gouvernement fédéral.

Ce répertoire présente une liste à jour de 354 services et programmes qui répondent aux besoins des personnes âgées victimes de violence. Les services sont énumérés par province et territoire, d'est en ouest, et, dans chaque province et territoire, dans l'ordre alphabétique des municipalités et des villes.

Chaque inscription indique le type d'organisation (soins de longue durée, ressource, gouvernement, légal) et le type de service offert (crise, soins, général, bilingue). Les codes désignant ces catégories sont décrits après l'introduction.

Les renseignements fournis pour chaque inscription peuvent comprendre l'adresse civique ou postale, le numéro de téléphone administratif, le numéro de téléphone d'urgence, le numéro de télécopieur, l'adresse de courriel et de site Internet. Certaine inscriptions comprennent également un numéro de téléphone sans frais, qui n'est habituellement accessible que dans la zone d'appels locaux. Toutefois, les numéros sans frais du Centre national d'information sur la violence dans la famille peuvent être utilisés partout au Canada.

If you are aware of any changes or additions that should be made to these listings, please let us know.

Veuillez prendre note que nous n'avons pas tenté d'évaluer les services énumérés dans le répertoire.

Si vour remarquez que des changements ou des ajouts devraient être apportés à la liste, veuillez nous en informer.

National Clearinghouse on Family Violence, Family Violence Prevention Unit
Health Canada
Tunney's Pasture, Ottawa, Ontario
K1A 1B4 (Address Locator 1907D1)

TEL: (613) 957-2938
1-800-267-1291 *
FAX: (613) 941-8930
TTY: (613) 952-6396
1-800-561-5643 *

Web site: www.hc-sc.gc.ca/nc-cn

Centre national d'information sur la violence dans la famille, Unité de la prévention de la violence familiale
Santé Canada
Pré Tunney, Ottawa (Ontario)
K1A 1B4 (Indice de l'adresse 1907D1)

TÉL: (613) 957-2938
1-800-267-1291 *
FAX: (613) 941-8930
ATME: (613) 952-6396
1-800-561-5643 *

Site Web: www.hc-sc.gc.ca/nc-cn

***These numbers ca be reached from across Canada**

*** Ces numéros sont disponibles d'un bout à l'autre du Canada.**

Codes used in the programs and services listing

The following codes are used to describe, in general, the organizations and services:

Organizations

LTC — Long Term Care: includes hospitals and long-term care facilities

RC — Resource: includes community groups or centers

G — Government: includes health and social services

L — Legal: includes law enforcement and legal/justice services

Services

CR — Crisis: includes crisis shelter, temporary/emergency placement; and crisis help/telephone hot-line

CA — Care: includes advocacy; screening, assessment, intervention, therapeutic services for individuals and/or family; home care services; and legal advice and aid/law enforcement

GEN — General: includes referrals and information; public awareness and education; development of guidelines, procedures and protocols, research, evaluation; training and elder abuse training program; and activities for seniors

B — Services available in English and French

Codes utilisés dans la liste de programmes et services

Voici les codes utilisés dans la description générale des divers organismes et services:

Organismes

SP — Soins prolongés: comprend les hôpitaux et les établissements de soins de longue durée

RC — Ressource: comprend les groupes ou centres communautaires

G — Gouvernement: comprend les services de santé et les services sociaux

L — Légal: comprend les organismes judiciaires

Services

CR — Crise: comprend hébergement temporaire et d'urgence et aide et service téléphonique d'urgence

SO — Soins: comprend aide, tri, évaluation, intervention, services thérapeutiques individuels et/ou pour la famille, soins à domicile, aide et conseils juridiques

GEN — Général: comprend personnes référées et information, sensibilisation et éducation du public, élaboration de guides, de procédures et de protocoles, recherche et évaluation; formation, et activités pour personnes âgées

B — Les services sont offerts en français et en anglais

Newfoundland and Labrador/Terre-Neuve-et-Labrador

Please note that, in addition to the listing below, you may call any one of the following in your area: the Health and Community Service Office; the Public Health Nurse; the Royal Newfoundland Constabulary (RNC), or the RCMP. Please check your local listings.

Health and Community Services–Eastern Region
Bonavista Community Health Centre
Bonavista, NF A0C 1B0

TEL: (709) 468-5317
FAX: (709) 468-7690
Web site: www.hcse.nfld.net

G; CR; CA; GEN

Victim Services, Department of Justice
Carlyle Building, Urit 3
80 Powell Drive
Carbonear, NF A1Y 1A5

TEL: (709) 945-3019
FAX: (709) 945-3018
E-mail: sandrajones@gov.nf.ca

G; CA; GEN

Victim Services
Department of Justice
P.O. Box 579
Clarenville, NF A0E 1J0

TEL: (709) 466-5808
FAX: (709) 466-1113
E-mail: barbaraholwell@mail.gov.nf.ca

G; CA; GEN

Transition House
P.O. Box 152
Corner Brook, NF A2H 6C9

TEL: (709) 634-4199
(709) 634-4198 (crisis)
1-866-634-4198 (crisis)
FAX: (709) 634-4197
E-mail: thouse@nf.sympatico.ca

RC; CR; CA; GEN

Corner Brook Status of Women Council
Corner Brook, NF A2H 6E3

TEL: (709) 639-8522
FAX: (709) 639-1093
E-mail: cbswc@thezone.net

RC; CR; CA; GEN

Transition House
P.O. Box 152
Corner Brook, NF A2H 6C9

TEL: (709) 634-4199
(709) 634-4198 (crisis)
1-866-634-4198

RC; CR; CA; GEN

Western Regional Coalition To End Violence
P.O. Box 152
Corner Brook, NF A2H 6C9

TEL: (709) 634-6606
1-866-994-6606
FAX: (709)634-4197

GEN

Victim Services
Department of Justice
Richard Squires Building
P.O. Box 2006
Corner Brook, NF A2H 6J8

TEL: (709) 637-2614
FAX: (709) 637-2530
E-mail: susanhoddinot@mail.gov.nf.ca

G; CA; GEN

Health and Community Services-Western Region,
P.O. Box 156
Corner Brook, NF A2H 6C7

TEL: (709) 637-5245
1-888-737-4668 (crisis)
FAX: (709) 637-5159
Web site: www.hcsw.nf.ca

G, L, CA, GEN

Cara House
P.O. Box 305
Gander, NF A1V 1W6

TEL: (709) 256-9306
1-877-800-2272
FAX: (709) 256-6130

RC; CR; CA; GEN

Gander Status of Women Council
P.O. Box 246
Gander, NF A1V 1W6

TEL: (709) 256-4395
FAX: (709) 256-3644
E-mail: women.gander@nf.aibn.com

RC; CR; CA; GEN

Victim Services
Department of Justice
P.O. Box 2222
Gander, NF A1V 2N9

TEL: (709) 256-1028
FAX: (709) 256-1024
E-mail: lorirendell@mail.gov.nf.ca

G; CA; GEN

Victim Services
Department of Justice
Provincial Building, 1st Floor
Grand Falls-Windsor, NF A2A 1W9

TEL: (709) 292-4544
FAX: (709) 292-4565

G; CA; GEN

Health and Community Services-Central
Provincial Building, 3rd Floor
Grand Falls-Windsor, NF A2A 1W9

TEL: (709) 489-8150
FAX: (709) 489-8844
Web site: www.hcsc.nfld.net

G; CR; CA; GEN

Central Regional Committee Against Violence - Resource Center
5 Hardy Avenue
Grand Falls-Windsor, NF A2A 2P8

TEL: (709) 489-8828
E-mail: cav@nfld.net
Web site: http://members.tripod.com/anti-violence

RC; CA; GEN

Status of Women Central
5 Hardy Avenue
Grand Falls-Windsor, NF A2A 2P8

TEL: (709) 489-8919
FAX: (709) 489-8828
E-mail: women@nfld.net

RC; GEN

Health Labrador Corporation
P.O. Box 7000, Station C
Happy Valley-Goose Bay, NF A0P 1C0

TEL: (709) 897-2267
1-888-737-4668
FAX: (709) 896-4032
E-mail: searle@hlc.nf.ca

G; LTC; CR; CA; GEN

Mokami Status of Women Council
P.O. Box 329, Station A
Happy Valley-Goose Bay, NF A0P 1E0

TEL: (709) 896-3484
FAX: (709) 896-3472
E-mail: mokami_status@cablelab.net

RC; GEN

Libra House Inc.
P.O. Box 449, Station B
Happy Valley - Goose Bay, NF A0P 1E0

TEL: (709) 896-8022
FAX: (709) 896-8223
E-mail: librahouse@nf.sympatico.ca

RC; CR; CA; GEN

Health Labrador Corporation
William Jackman Memorial Hospital
410 Booth Avenue
Labrador City, NF A2V 2K1

TEL: (709) 944-9251
FAX: (709) 944 6045

G; CA; GEN

Family Crisis Shelter
P.O. Box 106
Labrador City, NF A2V 2K3

TEL: (709) 944-7124
(709) 944-1200 (crisis)
(709) 944-3600 (crisis)
FAX: (709) 944-7747
E-mail: familycrisis@nf.aibn.com

RC; CR; CA; GEN

Labrador West Status of Women Council
P.O. Box 171
Labrador City, NF A2V 2K5

TEL: (709) 944-6562
FAX: (709) 944-4078
E-mail: lwswc@nf.aibn.com

RC; CA; GEN

Grace Sparks House
P.O. Box 327
Marystown, NF A0E 2M0

TEL: (709) 279-3560
FAX: (709) 279-3780

RC; CR; CA; GEN

Nain Safe House
P.O. Box 447
Nain, NF A0P 1L0

TEL: (709) 922-1230
(709) 922-1229 (crisis)
FAX: (709) 922-1221
E-mail: nainsafehouse@nf.aibn.com

RC; CA; CR; GEN

Labrador Inuit Health Commission
P.O. Box 250
Nain, NF A0P 1L0

TEL: (709) 922-2126
FAX: (709) 922-2216

RC; CA; GEN

Victim Services
Department of Services
P.O. Box 99
Nain, NF A0P 1L0

TEL: (709) 922-2360
FAX: (709) 922-2238
E-mail: marywebb@mail.gov.nf.ca

G; CA; GEN

Gateway Status of Women Council
P.O. Box 1359
Port-aux-Basques, NF A0M 1C0

TEL: (709) 695-7505
FAX: (709) 695-9756
E-mail: Gatewaywomen@thezone.net

RC; GEN

Victim Services
Department of Justice
P.O. Box 149
Dobbin Building
Port Saunders, NF A0K 4H0

TEL: (709) 861-2147
FAX: (709) 86-3302

G; CA; GEN

Grenfell Regional Health Services
P.O. Box 69
St. Anthony, NF A0K 4S0

TEL: (709) 454-0127
FAX: (709) 454-2052
E-mail: jbudgell@grhs.nf.ca
Web site: socialwork@grhs.nf.ca

G; LTC; CA; GEN

Coalition Against Violence - Eastern Avalon
c/o RNC Community Services Section
P.O. Box 7247
St. John's, NF A1E 3Y4

TEL: (709) 757-0137
FAX: (709) 729-8161
E-mail: rccav@nf.aibn.com

RC; GEN

Health and Community Services
St. John's Region, 20 Cordage Place
P.O. Box 13122
St. John's, NF A1B A4A

TEL: (709) 738-4800
FAX: (709) 7384930
E-mail: marthamuzychka@hcssj
Web site: www.commhealth.nf.ca

G; LTC; CR; CA; GEN

Mental Health Crisis Center
47 Clare Avenue
St. John's, NF A1C 2J9

TEL: (709) 737-4668
1-888-737-4668
FAX: (709) 737-4674

G; CR; CA; GEN

Victim Services Branch
Department of Justice
Government of Newfoundland and Labrador
P.O. Box 8700, 315 Duckworth Street
St. John's, NF A2A 1W9

TEL: (709) 729-0900
FAX: (709) 729-0053

G; CA; GEN

Government of Newfoundland and Labrador
Provincial Strategy Against Violence
P.O. Box 8700
St. John's, NF A1B 4J6

TEL: (709) 729-2987
FAX: (709) 729-2331

G; GEN

Government of Newfoundland and Labrador
Department of Health and Community Services
Confederation Building
P.O. Box 8700
St. John's, NF A1B 4J6

TEL: (709) 729-2436
FAX: (709) 729-6382
Contact: Family and Rehabilitation Services

G; L; CA; GEN

Health and Community Services
St. John's Region
P.O. Box 13122, 20 Cordage Place
St. John's, NF A1B 4A4

TEL: (709) 738-4928
FAX: (709) 738-4832
E-mail: hcc.hando@hccsj.nf.ca
Web site: www.commhealth.nf.ca

G; CA; GEN

Provincial Advisory Council on the Status of Women
131 Lemerchant Road
St. John's, NF A1C 2H3

TEL: (709) 753-7270
FAX: (709) 753-2606
E-mail: pacsw@nf.aibn.com
Web site: www.pacsw.com

RC; GEN

Seniors Resource Centre
120 Torbay Road, Suite W240
St. John's, NF A1A 2G8

TEL: (709) 737-2333
1-800-563-5599
FAX: (709) 737-3717

RC; GEN

Iris Kirby House
P.O. Box 6208
St. John's, NF A1C 5J9

TEL: (709) 722-8272
FAX: (709) 722-0164

RC; CR; CA; GEN

Bay St. George on the Status of Women Council
P.O. Box 501
Stephenville, NF A2N 3B4

TEL: (709) 643-4444
FAX: (709) 643-4707
E-mail: bsgswc@nf.sympatico.ca
Web site: www.takingourplaces.com

RC; CR; CA; GEN

Victim Services
Department of Justice
35 Alabama Drive
Stephenville, NF A2N 3K9

TEL: (709) 643-6588
FAX: (709) 643-9231

G; CA; GEN

Prince Edward Island/Île-du-Prince-Édouard

Please note that, in addition to the listings below, you may call any one of the following in your area: the Health and Community Service Office; the Public Health Nurse; or the RCMP. Please check your local listings.

Adult Protection Program
Department of Health and Social Services
P.O. Box 2000
Charlottetown, PE C1A 7N8

TEL/TÉL: (902) 368-6130
FAX/TÉLÉC: (902) 368-6136

G; CA/SO; GEN; B

Child, Family and Community Services
Department of Health and Social Services
Sullivan Building, 1st floor
P.O. Box 2000
Charlottetown, PE C1A 7N8

TEL: (902) 368-6712
FAX: (902) 368-4969

G; GEN

Community Legal Information Association of PEI
P.O. Box 1207
Charlottetown, PE C1A 7M8

TEL/TÉL: (902) 892-0853
1-800-240-9798
FAX/TÉLÉC: (902) 368-4096
E-mail/Courriel: cliapei@isn.net
Web site/Site Web: www.isn.net/~cliapei/

RC; L; GEN; B

RCMP Community Policing Section
450 University Avenue, P.O. Box 1360
Charlottetown, PE C1A 7N1

TEL/TÉL: (902) 566-7144
FAX/TÉLÉC: (902) 368-0357

L; GEN; B

Charlottetown City Police
P.O. Box 98
Charlottetown, PE C1A 7K2

TEL: (902) 629-4172
FAX: (902) 629-4164
E-mail: gclow@city.charlottetown.pe.ca

G; GEN

Victim Services, Office of the Attorney General
51 Water Street, P.O. Box 2000
Office of the Attorney General
Charlottetown, PE C1A 7N8

TEL: (902) 368-4582
FAX: (902) 368-4514

G; L; CA; GEN

PEI Senior Citizens Federation
115 Richmond Street, P.O. Box 152
Charlottetown, C1A 7K4

TEL: (902) 368-9008
FAX: (902) 368-9006
E-mail: obryanton@pei.sympatico.ca

RC; GEN

Adult Protection Services
Home Care and Support
P.O. Box 820
Montague, PE C0A 1R0

TEL: (902) 838-0772
FAX: (902) 838-0774
E-mail: lboudrealt@ihn.org

G; CA; GEN; CR

Community Health Services
West Prince Health Home Care and Support
P.O. Box 160
O'Leary, PE C0B 1V0

TEL/TÉL: (902) 859-8731
FAX/TÉLÉC: (902) 859-8701
E-mail/Courriel: Jamacisaac@ihis.org

G; CA/SO; B

Transition House Association
West Prince Transition and Support Service
P.O. Box 8
O'Leary, PE C0B 1V0

TEL: (902) 859-8849
FAX: (902) 859-8709
E-mail: wptrans@isn.net

RC; CR; CA; GEN

Adult Protection Program
Eastern Kings Health Region
17 Knights Avenue
P.O. Box 640
Souris, PE C0A 2B0

TEL/TÉL: (902) 687-7150
FAX/TÉLÉC: (902) 687-7175

G; CA/SO; B

Victim Services
Office of the Attorney General
263 Harbour Street, Suite 19, 2nd Floor
Summerside, PE C1N 5P1

TEL/TÉL: (902) 888-8217
FAX/TÉLÉC: (902) 888-8410

G; L; CA/SO; GEN; B

Nova Scotia/Nouvelle-Écosse

Please note that, in addition to the listings below, you may call any one of the following in your area: the Health and Community Service Office; the Public Health Nurse, or the RCMP. Please check your local listings.

Adult Protection Services
821 King Street, Unit 2
Bridgewater, NS B4V 1B7

TEL: (902) 527-5880
FAX: (902) 527-5884

G; CA; GEN

Community Support for Adults
P.O. Box 857, 44 Portland Street
Dartmouth, NS B2Y 3Z5

TEL: (902) 424-1600
FAX: (902) 464-1629

G; CA; GEN

Alice Housing
P.O. Box 333
Dartmouth, NS B2Y 3Y5

TEL: (902) 466-8459
FAX: (902) 466-9808
E-mail: alicehousing@ns.sympatico.ca

LTC; RC; CA; GEN

Adult Protection Services
Sydney District Office
33 Alderney Drive, Suite 15
Dartmouth, NS B1P 5L1

TEL: (902) 563-3361
FAX: (902) 563-0516

G; CA; GEN

Bryony House
5663 Cornwallis Street, Suite 104
Halifax, NS B3K 1B6

TEL: (902) 429-2002
(902) 422-7650 (crisis)
FAX: (902)423-1384
E-mail: bryony@ns.sympatico.ca

RC; CR; CA; GEN

Adult Protection Office
3845 Dutch Village Road
Halifax, NS B3L 4H9

TEL: (902) 424-7546
FAX: (902) 424-3559

G; CR; CA; GEN

Canadian Pensioners Concerned NS
Starlite Gallery, Suite 325, Bayers Road
Shopping Centre, 7071 Bayers Road
Halifax, NS B3L 2C2

TEL: (902) 455-7684
FAX: (902) 455-1825

RC; GEN

Health Canada, Population and Public Health Branch, Atlantic Region
1557 Hollis Street, Room 709
Halifax, NS B3J 3V4

TEL: (902) 426-2702
FAX: (902) 426-9689
Contact: Regional Director

G; GEN

Help Line Society
5670 Spring Garden Road, Suite 601
Halifax, NS B3J 1H6

TEL: (902) 421-1188 (help line)
(902) 422-2048 (office)
FAX: (902) 423-3240
E-mail: hladmin@helpline.ns.ca
Web site: www.helpline.ns.ca

RC; CR

Department of Community Services
5675 Spring Garden Road
P.O. Box 696
Halifax, B3J 2T7

TEL/TÉL: (902) 424-4283
FAX/TÉLÉC: (902) 424-0708
Web site/Site Web: www.gov.ns.ca

G, GEN, B

Senior Citizen's Secretariat
1740 Granville Street, 4th Floor
P.O. Box 2065
Halifax, NS B3J 2Z1

TEL: (902) 424-0065
1-800-670-0065
FAX: (902) 424-0561

G; RC; CA; GEN

Adult Protection Services
P.O. Box 488
Halifax, NS B3J 2R8

TEL: (902) 424-6921
FAX: (902) 424-0558

G; GEN

Veterans Affairs Canada
6080 Young Street, 10th Floor
Halifax, B3K 5L8

TEL/TÉL: 1-800-565-0197
FAX/TÉLÉC: (902) 426-2349

G; CA/SO; GEN; B

Nova Scotia Centre on Aging
Mount Saint Vincent University
Halifax, NS B3M 2J6

TEL: (902) 457-6546
FAX: (902) 457-6508
E-mail: caging@msvu.ca

RC; GEN

Adult Protection Services
4 Calkin Drive
Kentville, NS B4N 3V7

TEL: (902) 679-6302
FAX: (902) 679-6309

G; CA; GEN

Seniors' Support Network
VON (Kings Branch)
15 Chipman Drive
Kentville, NS B4N 3V7

TEL: (902) 690-2123
1-800-494-6135
FAX: (902) 690-2106

RC; CA; GEN

Adult Protection Services
Port Hawkesbury District Office
P.O. Box 359, MacSween Street
Provincial Building
Port Hawkesbury, NS B0E 2V0

TEL: (902) 625-0660
FAX: (902) 625-4021

G; CA; GEN

Adult Protection Services
218 MacSween Street, Unit 7
Port Hawkesbury, NS B9A 2J9

TEL: (902) 625-7915
FAX: (902) 625-4790

G; CA; GEN

Veterans Affairs Canada,
Sydney District Office
308 George Street
Sydney, NS B1P 1J8

TEL/TÉL: (902) 564-7028
FAX/TÉLÉC: (902) 564-7818
Contact: Chief Client Services

G; CA/SO; GEN; B

Adult Protection Services
Colchester District Office
201 Willow Street
Truro, NS B2N 4Z9

TEL: (902) 893-5393
FAX: (902) 893-5839

G; CA; GEN

Adult Protection Services
58 Vancouver Street
Yarmouth, NS B5A 2P5

TEL: (902) 742-0629
FAX: (902) 742-0686

G; CA; GEN

New Brunswick/Nouveau-Brunswick

Please note that, in addition to the listings below, you may call any one of the following in your area: the Health and Community Service Office; the Public Health Nurse, or the RCMP. Please check your local listings.

Family and Community Services / Santé et services communautaires
165, rue St. Andrew
Bathurst, NB E2A 1C1

TEL/TÉL: (506) 547-2020
1-800442-9799
FAX/TÉLÉC: (506) 547-2744
Web site/Site Web: www.gnb.ca

G; CA/SO; GEN; B

Family and Community Services / Santé et services communautaires
157, rue Water Street, 4th Floor
P.O. Box/C.P. 5001
Campbellton, NB E3N 3H5

TEL/TÉL: (506) 789-2422
1-800-442-9799
FAX/TÉLÉC: (506) 789-2193

LTC/SP; G; CR; CA/SO; GEN; B

Health and Community Services / Santé et services communautaires
295, boulevard St-Pierre Ouest
P.O. Box/C.P. 5590
Caraquet, NB E1W 1B7

TEL/TÉL: (506) 726-2000
1-800-442-9799
FAX/TÉLÉC: (506) 726-2755

G; CR; CA/SO; GEN; B

Health and Community Services/ Santé et services communautaires
P.O. Box/C.P. 5001
121, rue Church Street, Locale 320
Edmunston, NB E7C 3L3

TEL/TÉL: (506) 735-2010
FAX/TÉLÉC: (506) 735-2514

LTC/SP; G; CR; CA/SO; GEN; B

Association de gérontologie du Nouveau-Brunswick
a/s Third Age Centre
St. Thomas University
Fredericton, NB E3B 5G3

TÉL/TEL: (506) 452-0526
TÉLÉC/FAX: (506) 460-0330
Courriel/E-mail: 3rdage@stthomasu.ca

RC; GEN; B

Fredericton Mental Health Center
Seniors Team, Victoria Health Centre
P.O. Box 5001, Station A
Fredericton, NB E3B 5G4

TEL/TÉL: (506) 453-2132
FAX/TÉLÉC: (506) 453-8766

RC; G; CR; CA/SO; GEN; B

Family and Community Services / Santé et services communautaires
300, rue St. Mary Street
Main floor/1e étage
P.O. Box/C.P. 5001
Fredericton, NB E3B 5G4

TEL/TÉL: (506) 453-3953
FAX/TÉLÉC: (506) 443-4103

G; CA/SO; GEN; B

Public Legal Education and Information Service of New Brunswick/ Service public d'éducation et d'information juridiques du Nouveau-Brunswick
P.O. Box/C.P. 6000
Fredericton, NB E3B 5H1

TEL/TÉL: (506) 453-5369
FAX/TÉLÉC: (506) 457-7899
E-mail/Courriel: pleisnb@web.net
Web site/Site Web: www.legal-info-legale.nb.ca

RC; GEN; B

RCMP, J Division H.Q.
Community Services and Media Relations
1445 Regent Street, P.O. Box 3900
Fredericton, NB E3B 4Z8

TEL/TÉL: (506) 452-3484
FAX/TÉLÉC: (506) 452-3880
E-mail/Courriel: rcmpjdiv@nbnet.nb.ca
Web site/Site Web: www.rcmp-grc.qc.ca

G; GEN; B

Health and Community Services / Santé et services communautaires
131, rue Pleasant Street
Grand Falls, NB E3Z 1G1

TEL/TÉL: (506) 473-7757
1-800-561-2401
FAX/TÉLÉC: (506) 475-2451

G; CR; CA/SO; GEN; B

Health and Community Services / Santé et services communautaires
39, rue Notre Dame Street, Unit(é) B
Kedgwick, NB E8B 1H5

TEL/TÉL: (506) 284-3411
1-800-442-9799
FAX/TÉLÉC: (506) 284-3420

G; CA/SO; GEN; B

Health and Community Services / Santé et services communautaires
360, rue Pleasant Street
2nd Floor/2e étage
P.O. Box/C.P. 7000
Miramichi, NB E1V 3N3

TEL/TÉL: (506) 627-4044
1-800-442-9799
FAX/TÉLÉC: (506) 622-8802

G; CA/SO; GEN; B

Health and Community Services / Santé et services communautaires
1780, rue Walter Street, 3rd Floor
Miramichi, NB E1N 1B6

TEL/TÉL: (506) 778-6100
1-800-442-9799
FAX/TÉLÉC: (506) 778-5292

G; CA/SO; GEN; B

Health and Community Services/ Santé et services communautaires
P.O. Box/C.P. 5001
Moncton, NB E1C 8R3

TEL/TÉL: (506) 856-2400
1-800-442-9790
FAX/TÉLÉC: (506) 856-2632

G; CR; CA/SO; GEN; B

Fédération des citoyens aînés du Nouveau-Brunswick Inc.
236, rue St-Georges, pièce 100
Moncton, NB E1C 1W1

TÉL/TEL: (506) 857-8242
1-800-453-4333
TÉLÉC/FAX: (506) 857-0315

RC; GEN; B

Health and Community Services / Santé et services communautaires
1175 rue Principale Street, Unit(é) 60
Néguac, NB E9G 1T1

TEL/TÉL: (506) 776-3833
1-800-442-9799
FAX/TÉLÉC: (506) 776-3849

G; CR; CA/SO; GEN; B

Health and Community Services / Santé et services communautaires
19, rue Station Street, Unit(é) 1
Perth-Andover, NB E7H 4Y2

TEL/TÉL: (506) 273-4714
1-800-442-9799
FAX/TÉLÉC: (506) 273-2195

G; CA/SO; GEN; B

Association acadienne et francophone des ainées et ainés du Nouveau Brunswick
7, rue Beau Rivage
Richibuctou, NB E4W 3W4

TÉL: (506) 523-0090
1-866-523-0090
TÉLÉC: (506) 523-7009
Courriel: rogdoi@mbnet.nb.ca

RC; GEN

Health and Community Social Services / Santé et services communautaires
153 Boul. Cartier, P.O. Box/C.P. 5001
Richibuctou, NB E4W 5R5

TEL/TÉL: (506) 523-7606
1-800-442-9790
FAX/TÉLÉC: (506) 523-7747

G; CA/SO; GEN; B

Health and Community Services / Santé et services communautaires
95, rue Queen's Road, Unit(é) B
Sackville, NB E4L 4H2

TEL/TÉL: (506) 364-4078
1-800-442-9790
FAX/TÉLÉC: (506) 364-4099

G; CA/SO; GEN; B

Health and Community Services / Santé et services communautaires
137, rue 6 Street
Shippegan, NB E8S 1B3

TEL/TÉL: (506) 336-3044
1-800-442-9799
FAX/TÉLÉC: (506) 336-3056

G; CA/SO; GEN; B

Health and Community Social Services / Santé et services communautaires
5, chemin Riverview Drive
St. George, NB E5C 3M1

TEL/TÉL: (506) 466-7388
1-800-442-9799
FAX/TÉLÉC: (506) 466-7579

G; CR; CA/SO; GEN; B

Health and Community Services / Santé et services communautaires
55, rue Union Street
Saint John, NB E2L 5B7

TEL/TÉL: (506) 658-2734
1-800-442-9799
FAX/TÉLÉC: (506) 658-3071

G; CR; CA/SO; GEN; B

Health and Community Services / Santé et services communautaires
41, rue King Street
St. Stephen, NB E3L 2C1

TEL/TÉL: (506) 466-7388
1-800-442-9799
FAX/TÉLÉC: (506) 466-7579

G; CR; CA/SO; GEN; B

Health and Community Services / Santé et services communautaires
30, avenue Moffatt Avenue
Sussex, NB E4E 1E8

TEL/TÉL: (506) 432-2004
1-800-442-9799
FAX/TÉLÉC: (506) 432-2053

G; CR; CA/SO; GEN; B

Health and Community Services / Santé et services communautaires
P.O. Box/C.P. 3638
Tracadie-Sheila, NB E1X 1G5

TEL/TÉL: (506) 394-3838
1-800-442-9799
FAX/TÉLÉC: (506) 394-3844

G; CA/SO; GEN; B

Health and Community Social Services / Santé et services communautaires
P.O. Box/C.P. 5001
Woodstock, NB E7M 5C6

TEL/TÉL: (506) 325-4412
1-800-442-9799
FAX/TÉLÉC: (506) 325-4517

LTC/SP; G; CR; CA/SO; GEN; B

Quebec/Québec

*Veuillez noter que tous les CLSC et CHSLD offrent des services à l'égard des personnes âgées victimes de violence. Vous pouvez consulter votre annuaire téléphonique pour le CLSC/CHSLD de votre région ou téléphoner à l'Association des CLSC et CHSLD du Québec ci-joint.

*Please note that CLSC and CHSLD provide services to older adult victims of violence. See your local listing for the CLSC/CHSLD in your area or see Association des CLSC et CHSLD du Québec below.

Programme roses d'or
Conseil de l'âge d'or
Région du Saguenay Lac-St-Jean, Chibougamau et Chapais
414, rue Collard Ouest
Alma, QC G8B 1N2

TÉL: (418) 668-4795
TÉLÉC: (418) 668-0265
Courriel: reception@conseildelagedor.com
Site Web: www.digicom.qc.ca/~craoslsj

RC; GEN

Association d'aide et défense des aîné(e)s
841, Boulevard Blanche
Baie Comeau, QC G5C 2B6

TÉL: (418) 589-6231

RC; GEN

Centre d'action Bénévole Concerte Action
9, rue de la Chapelle
Beau Lac-Garthby, QC G0Y 1B0

TÉL/TEL: (418) 458-2737
TÉLÉC/FAX: (418) 458-2737
Courriel/E-mail: cacbeaul@globetrotter.net

RC; SO/CA; GEN; B

Centre d'action bénévole d'Autray inc.
180, rue Champlain C.P. 1439
Berthierville, QC J0K 1A0

TÉL: (450) 836-7122
(450) 586-2116
TÉLÉC: (450) 836-1939
Courriel: caboutray@citenet.net

RC, GEN

Maintien à domicile
Carrefour de la santé et des services sociaux de la Matawinie
485, rue Dupuis
Chertsey, QC J0K 3K0

TÉL/TEL: (450) 882-2488
TÉLÉC/FAX: (450) 882-9072

G; CR; SO/CA; GEN; B

CALAC du Saguenay-Lac Saint-Jean
267, rue Racine bureau 404
Chicoutimi, QC G7G 1S5

TÉL/TEL: (418) 543-9695
1-877-543-9695
TÉLÉC/FAX: (418) 543-5289
Courriel/E-mail: cavac.sag@qc.aira.com

RC; CR; SO/CA; GEN; B

CAVAC de l'Outaouais
775, Boulevard de la Carrière,
bureau 207
Hull, QC J8Y 6V1

TÉL/TEL: (819) 778-3555
1-800-331-2311
TÉLÉC/FAX: (819) 778-3555
Courriel/E-mail: cavac-07@infonet.ca

RC; CR; SO/CA; GEN; B

Centre Mechtilde - Maison d'aide et d'hébergement pour femmes victimes de violence conjugale
C.P./P.O. Box 79182
Hull, QC J8Y 6V2

TÉL/TEL: (819) 777-2952
TÉLÉC/FAX: (819) 777-0887
Courriel/E-mail: mechtild@qc.aira.com

CR; GEN; B

CAVAC de Lanaudière
144, rue St-Joseph
Joliette, QC J61 3C4

TÉL/TEL: (450) 755-6127
1-888-755-6127
TÉLÉC/FAX: (450) 755-6069
Courreil/E-mail: cavaclan@sympatico.ca

RC; GEN; B

Adultes et personnes âgées en perte d'autonomie Carrefour de santé et de services sociaux de la Saint-Maurice
885, boulevard Ducharme
La Tuque, QC G9X 3C1

TÉL: (819) 523-4581
TÉLÉC: (819) 523-7992

G; CR; SO; GEN

Prévention des abus aux aînés et intervention en situation d'abus
Société pour la prévention des abus envers les aînés du Québec (SPAA)
200, rue de la Butineuse, bureau 006
Laval, QC H7V 2W9

TÉL: (450) 663-9547
TÉLÉC: (450) 978-4200
Courriel: spaa@lavalnet.qc.ca
Site Web: w2.lavalnet.qc.ca/spaa

RC; SO; GEN

CAVAC de Laval
91, Concorde Ouest
Laval, QC H1N 1H8

TÉL: (450) 629-4580
TÉLÉC: (450) 629-6261
Courriel: cavac.laval@qc.aira.com

RC; CR; SO; GEN

HÔTEL-Dieu de Lévis, Service social
143, rue Wolfe Street
Lévis, QC G6V 3Z1

TÉL/TEL: (418) 835-7121
poste/ext. 3435
TÉLÉC/FAX: (418) 835-7203

G; CR; SO/CA; GEN; B

CAVAC de la Montérégie
150, rue Grant Street, bureau 229
Longueuil, QC J4H 3H6

TÉL/TEL: (450) 670-3400
1-888-670-3401
TÉLÉC/FAX: (450) 670-3402
Courriel/E-mail: cavaclongueuil
@globetrotter.net RC; CR; SO/CA; GEN; B

Centre hospitalier Baie-des-Chaleurs/ Résidence St-Joseph
419, boulevard Perron Boulevard
Maria, QC G0C 1Y0
TÉL/TEL: (418) 759-3443 poste 2403
TÉLÉC/FAX: (418) 759-5537

LTC/SP; CR; GEN; B

CAVAC de Montréal
Montréal, QC (adresse confidentielle)

TÉL/TEL: (514) 277-9860
TÉLÉC/FAX: (514) 277-5780

RC; CR; SO/CA; GEN; B

Centre québécois de consultation sur l'abus envers les aînés - CLSC René-Cassin
Institut universitaire de gérontologie sociale du Québec / University Institute of Soial Gerontology of Quebec
5800, boulevard Cavendish, bureau 200
Montréal, QC H4W 2T5

TÉL/TEL: (514) 489-ABUS (2287)
info-abus envers les aînés
(514) 488-9163, poste/ext. 333
service de consultation aux professionnels
TÉLÉC/FAX: (514) 489-6675
Courriel/E-mail: mlithwik@mail.geronto.org

G; CR; SO/CA; GEN; B

Association des CLSC et CHSLD du Québec
1801, boulevard de Maisonneuve Ouest, bureau 600
Montréal, QC H3H 1J9

TÉL/TEL: (514) 931-1448
TÉLÉC/FAX: (514) 931-9577
Courriel/E-mail: assoc@clsc-chsld.qc.ca
Site Web/Web site: clsc-chsld.qc.ca/assoc/adresses.htm

RC; B

Comité communautaire de Notre-Dame-de-Grâce contre les abus envers les personnes âgées
6465, avenue Chester Avenue
Montréal, QC H4V 2Z8

TÉL/TEL: (514) 483-1380 poste/ext. 2016
TÉLÉC/FAX: (514) 483-4596

RC; GEN; B

Centre Man Sau pour les personnes âgées chinoises / Man Sau Centre
Service à la famille chinoise du Grand Montreal/ Chinese Family Service of Greater Montreal
211, rue de La Gauchetière Ouest
Montréal, QC H2Z 1C5

TÉL: (514) 871-4819
TÉLÉC: (514) 861-9008

RC; GEN

Conseil pour la protection des malades (CPM)
420, de La Gauchetière Ouest
Bureau 320
Montréal, QC H2Z 1E1

TÉL/TEL: (514) 861-5922
TÉLÉC/FAX: (514) 861-5189
Courriel/E-mail: info@cpm.qc.ca

L; CR; SO/CA; GEN; B

G.A.A. Support Network
Association de l'âge d'or / Golden Age Association,
5700, avenue Westbury Avenue
Montréal, QC H3W 3E8

TÉL/TEL: (514) 342-1234
TÉLÉC/FAX: (514) 739-6899
Courriel/E-mail: info@golden-age.org
Site Web/Web site: http://www.golden-age.org

RC; L; SO/CA; B

Regroupement des organismes pour les personnes âgées
Coalition pour le maintien dans la communauté (COMACO)
465, rue St-Jean, bureau 509
Montréal, QC H2Y 2R6

TÉL/TEL: (514) 288-7122
TÉLÉC/FAX: (514) 288-7140
Courriel/E-mail: reseau@comaco.qc.ca
Site Web/Web site: www.comaco.qc.ca

RC; SO/CA; GEN; B

Santé Canada, Direction générale de la santé de la population et de la santé publique/ Health Canada, Population and Public Health Branch
200, boulevard René-Lévesque Ouest
Complexe Guy-Favreau Complex,
Tour Est/East Tower
2e étage/2nd floor
Montréal, QC H2Z 1X4

TÉL/TEL: (514) 283-3038
TÉLÉC/FAX: (514) 283-3309

G; GEN; B

Services juifs de soutien aux aînés de Montréal/Jewish Support Services for the Elderly
5151, chemin Côte Sainte-Catherine Drive
Montréal, QC H3W 1M6

TÉL/TEL: (514) 342-1234
TÉLÉC/FAX: (514) 343-9983

RC; GEN; B

Vieillir en liberté, en toute sureté
Sûreté du Québec, District de Montréal,
Service des relations communautaires
1701, rue Parthenais
Montréal, PQ H2K 3S7

TÉL: (514) 598-4083
TÉLÉC: (514) 596-3001
Courriel: relcom@surete.qc.ca
Site Web: www.suretequebec.gouv.qc.ca

L; GEN

Association D'entraide Le Chaînon Inc.
4375, rue de l'Esplanade
Montréal, QC H2W 1T2

TÉL/TEL: (514) 845-0151
TÉLÉC/FAX: (514) 844-4180
Courriel/E-mail: chainon@cam.org

RC; CR; CA; GEN; B

Centre D'Aide À La Famille
Montréal, QC (adresse confidentielle)

TÉL: (514) 982-0804
TÉLÉC: (514) 982-1809
Courriel: centreaidefamille@qc.aira.com

RC; CR; SO; GEN

Communauté Hellénique de Montréal
5777, avenue Wilderton
Montréal, QC H3S 2V7

TÉL/TEL: (514) 738-2421
poste/ext. 120
TÉLÉC/FAX: (514) 738-5466

RC; GEN; B

Indemnisation des victimes d'actes criminels (I.V.A.C.)
1199, rue Bleury
5e Étage
succursale Centreville
Montréal, QC H3C 4E1

TÉL/TEL: (514) 906-3029
1-800-561-4822
TÉLÉC/FAX: (514) 873-3531
Courriel/E-mail: ivac@csst.qc.ca

G, GEN, B

Centre de jour Charlevoix Est
Accueil Belle-Rive
400, boulevard de Comporté
Pointe-aux-Piques-La Malbaie, PQ
G5A 1W3

TÉL: (418) 665-1725
TÉLÉC: (418) 665-1732
Courriel: chlmdrs@cite.net

SP; SO; GEN

Association québécoise de défense des droits des personnes retraité(e)s et préretraité(e)s (AQDR) - Section Québec Basse-Ville
165, rue Carillon, local 323
Québec, QC G1K 9E9

TÉL/TEL: (418) 524-0437
TÉLÉC/FAX: (418) 524-6662

RC; CR; SO; GEN; B

CAVAC de Québec
291, boulevard Réné Levesque Ouest
Québec, QC G1R 2A7

TÉL/TEL: (418) 648-2190
1-888-881-6192
TÉLÉC/FAX: (418) 648-8110
Courriel/E-mail: directrice@cavac.qc.ca

RC; CR; SO/CA; GEN; B

CHSLD Heather
3462, 3e avenue
Rawdon, QC J0K 1S0

TÉL/TEL: (450) 834-2512
TÉLÉC/FAX: (450) 834-5805
Courriel/E-mail: heather@pandore.qc.a
Site web/Web site:
http://www.manoirheather.com

SP/LTC; CR; SO/CA; GEN; B

Centre hospitalier Le Gardeur, Service social
135, boulevard Claude David
Repentigny, QC J6A 1N6

TÉL/TEL: (450) 654-7525
poste/ext. 2165/2285
TÉLÉC/FAX: (450) 470-2619

G; CR; SO/CA; GEN; B

Conseil consultatif des aînés et aînées de l'est du Québec
399, rue La Salle
Rimouski, QC G5L 3V8

TÉL: (418) 724-7333
TÉLÉC: (418) 724-6144
Courriel: conseil@globetrotter.net

RC; L; GEN

CAVAC du Bas-Saint-Laurent
5, rue St-Paul, bureau 2
Rimouski, QC G5L 1S8

TÉL: (418) 724-0976
1-800-820-2282
TÉLÉC: (418) 724-2066
Courriel: cavacri@globetrotter.net

RC; CR; SO; GEN

Centre d'action benevole Les Artisans de l'aide
171, rue Dorion
Saint-Eustache, QC J7P 2J8

TÉL: (450) 472-9540
TÉLÉC: (450) 472-9586
Courriel: artisan@qc.aira.com

RC; CR; SO; GEN

AQDR section Brandon
30, rue Saint-Gabriel, bureau 310
Saint-Gabriel de Brandon, QC J0K 2N0

TÉL: (450) 835-4705 poste 3303
TÉLÉC: (450) 835-7217

RC; CR; GEN

CAVAC des Laurentides
517, rue St-Georges
Saint-Jérome, QC J2Z 5B6

TÉL: (450) 569-0332
1-800-492-2822
TÉLÉC: (450) 569-0966
Courriel: cavac.lau@qc.aira.ca

RC; CR; SO; GEN

CAVAC de la Côte Nord
652, rue De Quen
Sept-Iles, QC G4R 2R5

TÉL: (418) 962-2822
1-866-962-2822
TÉLÉC: (418) 962-0150
Courriel: cavaccotenord@globetrotter.net

RC; SO; GEN

Centre de jour et/ou hôpital gériatrique de jour
Centre hospitalier régional de Sept-Îles
45, rue Père Divet
Sept-Îles, QC G4R 3N7

TÉL/TEL: (418) 962-9761
TÉLÉC/FAX: (418) 962-6420

SP/LTC; CR; SO/CA; GEN; B

Association québécoise de défense des droits des personnes retraité(e)s et préretraité(e)s, section Sherbrooke (AQDR)
370, 10e avenue Sud
Sherbrooke, QC J1G 2R7

TÉL: (819) 829-2981
TÉLÉC: (819) 829-9518

RC; GEN

Projet entraide entre aîné(e)s
Association estrienne pour l'information et la formation des aînés
1065, Jardin-Fleurs, Apt. 2
Sherbrooke, QC J1G 2R7

TÉL/TEL: (819) 346-0679
TÉLÉC/FAX: (819) 829-9518

RC; CR; SO/CA; GEN; B

CAVAC de l'Estrie
230, rue King Ouest, locale 204
Sherbrooke, QC J1H 1P9

TÉL/TEL: (819) 820-2822
TÉLÉC/FAX: (819) 820-8469
Courriel/E-mail:
cavac@netrevolution.com

RC; CR; SO; GEN; B

Comité de sensibilisation en abus et négligence
Association de l'action volontaire amiante
37, rue Notre-Dame Sud
Thetford Mines, QC G6G 1J1

TÉL: (418) 334-0111
TÉLÉC: (418) 335-0830

RC; GEN

La dignité c'est pour la vie (vidéo)
Conseil régional de prévention de la criminalité
985, rue Royale, bureau 35
Trois-Rivières, QC G9A 4H7

TÉL: (819) 376-4150
TÉLÉC: (819) 376-4150
Courriel: crpc.trois_rivieres@qc.aira.com

RC; GEN

CAVAC de la Mauricie, centre du Québec
118, rue Radisson Street, bureau 300
Trois-Rivières, QC G9A 2C4

TÉL/TEL: (819) 373-0337
1-888-55CAVAC
TÉLÉC/FAX: (819) 373-9465
Courriel/E-mail: cavacmcq@qc.aira.com

RC; SO/CA; GEN; B

Ontario/Ontario

Please note that, in addition to the listings below, you may call any one of the following in your area: the Health and Community Service Office; the Public Health Nurse, or the RCMP. Please check your local listings.

Almonte Community Development Corporation
P.O. Box 610, 14 Bridge Street
Almonte, ON K0A 1A0

TEL: (613) 256-1031
FAX: (613) 256-1185
E-mail: acdcadmin@cyberus.ca

RC; GEN

Community Care For South Hastings
55 Pinnacle Street South
Belleville, ON K8N 3A1

TEL: (613) 969-0130
FAX: (613) 969-1719
E-mail: ccare@on.aibn.com

CA; RC; GEN

Seniors Steering Committee on Elder Abuse
470 Dundas Street East
Belleville, ON K8N 1G1

TEL: (613) 966-4601, ext 2206
FAX: (613) 966-9557

RC; GEN

Community Care Victoria County
RR#2, 2 Rocky Road
Bobcaygeon, ON K0M 1A0

TEL: (705) 878-1509
1-800-461-0327
FAX: (705) 328-0607
Web site: www.community-care.on.ca

RC; GEN

Muskoka Network Against Elder Abuse
c/o The Pines
98 Pine Street
Bracebridge, ON P1L 1N5

TEL: (705) 646-7677
FAX: (705) 646-2579
E-mail: caregive@muskoka.com

RC; GEN

Elder Help Peel
17 Dean Street, Suite 100
Brampton, ON L6W 1M7

TEL: (905) 457-6055
FAX: (905) 457-2226

RC; GEN

Brant County Committee on Abuse of the Elderly
c/o Brant Community Care Access Centre
274 Colborne Street
Brantford, ON N3T 2H5

TEL: (519) 759-7752
FAX: (519) 759-7130

RC; GEN

Immigrant, Settlement and Counselling Services of Brant
320 North Park Street
Brantford, ON N3R 4L4

TEL: (519) 753-9830

RC; GEN

Seniors Training Seniors
Family Counselling Centre
330 Montreal Road, P.O. Box 305
Cornwall, ON K6H 5T1

TEL: (613) 932-4610
FAX: (613) 932-5765

RC; CA; GEN

Tri-County Mental Health Services
32 Second Street East, Suite 104
Cornwall, ON K6H 1Y4

TEL/TÉL: (613) 932-9940
1-800-465-8061
FAX/TÉLÉC: (613) 932-9945
Contact: Coordinator, Psychogeriatric Service

CA/SO; GEN; B

The Council Against the Abuse of Older Persons
c/o Hamilton-Wentworth Regional Police
2 King Street West
Dundas, ON L9H 6Z1

TEL: (905) 628-4179
FAX: (905) 628-1598

L; RC; GEN

Council on Aging for Renfrew County
P.O. Box 158
Eganville, ON K0J 1T0

TEL: (613) 628-5747
FAX: (613) 628-9286

RC; GEN

Elliot Lake Police Service
Senior Issues Office
47 Hillside Drive North
Elliot Lake, ON P5A 1X5

TEL: (705) 848-3009
FAX: (705) 848-6524

G; CR; GEN

United Senior Citizens of Ontario
3033 Lakeshore Boulevard West
Etobicoke, ON M8V 1K5

TEL: (416) 252-2021
1-888-320-2222
FAX: (416) 252-5770

RC; CA; GEN

Women's Habitat
2398 Lakeshore Boulevard West
P.O. Box 14047
Etobicoke, ON M8V 4A2

TEL: (416) 252-1785
(416) 252-5829 (crisis)
TTY: (416) 252-0301 (shelter)
FAX: (416) 252-6666
E-mail: habitat@womens-habitat.ca

RC; CR; CA; GEN

Halton Hills Community Support and Information
36A Armstrong Avenue
Georgetown, ON L7G 4R9

TEL: (905) 873-6502

RC; CR; GEN

Senior Peer Advisory Service
78 Lewis Road
Guelph, ON N1H 1G1

TEL: (519) 763-9456
1-800-551-2226
FAX: (519) 763-7277

RC; GEN

Timiskaming Elder Abuse Task Force
c/o CCAC Timiskaming
240 Georgina Avenue, Suite 112
Haileybury, ON P0J 1K0

TEL/TÉL: (705) 567-2222
FAX/TÉLÉC: (705) 672-3887
E-mail/Courriel: colette.wright@timisk.ccac-ont.ca

RC; GEN; B

Community Information Service of Hamilton-Wentworth
P.O. Box 2700
Hamilton, ON L8N 4E4

TEL: (905) 528-8127
FAX: (905) 528-8127
E-mail: inform@cishw.on.ca
Web site: www.inform.city.hamilton.on.ca

RC; GEN

Hamilton Psychiatric Hospital
100 West 5th Street
P.O. Box 585
Hamilton, ON L8N 3K7

TEL: (905) 388-2511 ext. 6011
FAX: (905) 575-6037
Contact: Social Worker

G; CA; GEN

Senior Peer Counselling
Catholic Family Services of Hamilton-Wentworth
735 King Street East, Suite 2
Hamilton, ON L8M 1A1

TEL: (905) 528-4740
FAX: (905) 546-5779

RC; GEN

St. Joseph's Hospital
301 James Street South
Hamilton, ON L8N 4A6

TEL: (905) 522-1155 ext. 3101
FAX: (905) 521-6093
Contact: Social Work Department

LTC; G; CA; GEN

Community Counselling Services
21 Wolsley Street
Kenora, ON P9N 3W7

TEL: (807) 468-6099
FAX: (807) 468-9083

RC; CA; GEN

Kenora Elder Abuse Committee
c/o CCAC for Kenora and Rainy River Districts
21 Wolsley Street, 2nd Floor
Kenora, ON P9N 3W7

TEL: (877) 661-6621
FAX: (877) 468-1437

RC; GEN

Kingston and Frontenac Elder Abuse Task Force
Rideaucrest Home
175 Rideau Street
Kingston, ON K7K 3H6

TEL: (613) 542-0430
FAX: (613) 531-9107
E-mail: kfeatf@kingston.net

CA; RC; GEN

Kingston Community Counselling Centre
Women's Program
417 Bagot Street
Kingston, ON K7K 3C1

TEL: (613) 549-7850
FAX: (613) 544-8138
E-mail: kccc@kos.net

G; CA; GEN

Sexual Assault Crisis Centre, Kingston Inc.
P.O. Box 1461
Kingston, ON K7L 5C7

TEL: (613) 545-0762
1-877-544-6424
1-877-240-0762 (office)
FAX: (613) 545-9744
E-mail: sacck@kingston.net

G; CR; CA; GEN

South Essex Elder Abuse Committee
c/o South Essex Community Council
30 Maine Street East
Kingsville, ON N9Y 1A2

TEL: (519) 733-5784
FAX: (519) 733-5784
Web site: www.secc.on.ca

RC; GEN

Elder Abuse Prevention Program
Community Care Victoria County
Suite 202, 189 Kent Street West
Lindsay, ON K9V 5G6

TEL: (705) 878-1509
FAX: (705) 328-0607
E-mail: ccvc@nexicom.net
Web site: www.community-care.on.ca

RC; CA; GEN

Committee on Abuse and Neglect of the Elderly
P.O. Box 24060
London, ON N6H 5C4

TEL: (519) 432-2211

GEN

Family Consultant/Victim Services Unit
London Police Service
601 Dundas Street
London, ON N6B 1X1

TEL: (519) 661-5636
FAX: (519) 661-6495

L; CR; CA; GEN

Dixie Bloor Neighbourhood Centre
3439 Fieldgate Drive
Mississauga, ON L4X 2J4

TEL: (905) 629-1873
FAX: (905) 629-0791
E-mail: info@dixie-bloor.ca
Web site: www.dixie-bloor.ca

RC; GEN

Nepean Community Resource Centre
3730 Richmond Road, Suite 106
Nepean, ON K2H 5B9

TEL: (613) 596-5626
FAX: (613) 596-1870

G; RC; CA; GEN

Community Care Access Centre of York Region
1100 Gorham Street, Unit 1
Newmarket, ON L3Y 7V1

TEL: (905) 895-1240
1-888-470-2222
FAX: (905) 853-6297
E-mail: ccacyork@yorkregion.ccac-ont.ca
Web site: www.ccacyorkregion.on.ca

G; GEN; CA

Elder Abuse Task Force – Niagara Region
c/o Niagara CCAC
509 Glendale Avenue
Niagara-on-the-Lake, ON L0S 1J0

TEL: (905) 684-9441
FAX: (905) 684-8463

RC; GEN

Near North Community Care Access Centre
101 McIntyre Street West, 3rd Floor
North Bay, ON P1B 2Y5

TEL/TÉL: (705) 476-2222, ext./poste 293

RC; GEN, B

Halton Regional Police Service
Victim Services Unit
1151 Bronte Road, P.O. Box 2700
Oakville, ON L6J 5C7

TEL: (905) 878-5511
FAX: (905) 825-9416

G; CR; GEN

Elder Abuse Prevention Committee
c/o Halton Regional Police
1151 Bronte Road, P.O. Box 2700
Oakville, ON L6J 5C7

TEL: (905) 825-4716
FAX: (905) 825-9416
E-mail: Dan.okuloski@hrps.on.ca

L; RC; GEN

Caregiver Support Program
Region of Ottawa-Carleton Health Department/Service de la santé de la région d'Ottawa-Carleton
495, chemin Richmond Road
Ottawa, ON K2A 4A4

TEL/TÉL: (613) 722-2242
FAX/TÉLÉC: (613) 724-4123

G; GEN; B

Catholic Family Services of Ottawa-Carleton
219 rue Argyle Street
Ottawa, ON K2P 2H4

TEL/TÉL: (613) 233-8478
TTY/ATME: (613) 233-1866
FAX/TÉLÉC: (613) 233-9881
E-mail/Courriel: cfssfc@magma.ca
Web site/Site Web: www.cfssfc.magma.ca

RC; CA/SO; GEN; B

Centretown Community Health Centre
Social Services, 420 Cooper Street
Ottawa, ON K2P 2N6

TEL: (613) 233-4443
FAX: (613) 233-2062
Contact: Social Worker
E-mail: mkort@centretownchc.org

G; RC; CR; CA; GEN

Family Service Centre of Ottawa-Carleton
312 Parkdale Avenue
Ottawa, ON 4X5

TEL: (613) 725-3601
TTY: (613) 725-3605
FAX: (613) 725-5651
E-mail: familyservicesottawa.org

RC; CA; GEN

Fire in the Rose Resource / La violence ou la vie Church Council on Justice and Corrections/ Conseil des églises pour la justice et la criminologie
507, rue Bank Street
Ottawa, ON K2P 1Z5

TEL/TÉL: (613) 563-1688
FAX/TÉLÉC: (613) 237-6129
E-mail/Courriel: ccjc@ccjc.ca
aboudon@ccjc.ca
Website: Web site/Site Web: www.ccjc.ca

GEN; B

Jewish Family Services of Ottawa-Carleton
1774 Kerr Avenue, #230
Ottawa, ON K2A 1R9

TEL: (613) 722-2225
FAX: (613) 722-7570

RC; CA; GEN

Ontario Ministry of the Attorney General
Public Guardian and Trustee's Office
244 Rideau Street, 3rd Floor
Ottawa, ON K1N 5Y3

TEL/TÉL: (613) 241-1202
1-800-366-0335
FAX/TÉLÉC: (613) 241-1567

G; CA/SO; GEN; B

Psychogeriatric Community Services/ Services psychogériatrique communautaires
Ottawa Hospital/ Hôpital Ottawa
Pavillon Elisabeth Bruyère Pavillion
75 rue Bruyère Street
Ottawa, ON K1N 5C8

TEL/TÉL: (613) 562-9777
FAX/TÉLÉC: (613) 562-0259

G; CA/SO; GEN; B

Service d'entraide communautaire pour les personnes aînées francophones d'Ottawa
134, rue St-Paul Street
Room/bureau 100
Ottawa, ON K1L 6A3

TEL/TÉL: (613) 241-1266
FAX/TÉLÉC: (613) 241-5180
E-mail/Courriel: sec@ncf.ca

RC; CA; GEN; B

Service d'entraide communautaire pour les personnes aînées francophones d'Ottawa Carleton
159, rue Murray Street
Ottawa, ON

TEL/TÉL: (613) 241-1266
FAX/TÉLÉC: (613) 562-3021

CA; RC; GEN, B

The Abuse and Neglect of Older Adults: An Education Module for Community Nurses Victorian Order of Nurses of Ottawa-Carleton (VON)
P.O. Box 205
1200 St. Laurent Boulevard
Ottawa, ON K1K 3B8

TEL: (613) 749-7557
FAX: (613) 749-4002
E-mail: von@vonottawa.on.ca

RC; GEN

The Council on Aging of Ottawa/ Conseil sur le vieillissement d'Ottawa
75, rue Bruyère Street
Room/bureau 299-1
Ottawa, ON K1N 5C7

TEL/TÉL: (613) 789-3577
FAX/TÉLÉC: (613) 789-4406
E-mail/Courriel: coa@scohs.on.ca
Web site/Site Web: www.coa.ottawa.com

RC; G; CA/SO; GEN; B

Victim Crisis Unit
Ottawa-Carleton Police Department
Ottawa, ON K1G 6H5

TEL/TÉL: (613) 236-1222
FAX/TÉLÉC: (613) 236-5701

G; CA/SO; GEN, B

Abuse Prevention of Older Adults Network
c/o Peterborough County-City Health Unit
10 Hospital Drive
Peterborough, ON K9J 8M1

TEL: (705) 743-1000
FAX: (705) 743-2897
E-mail: amcleod@pcchv.peterborough.on.ca

RC; GEN

Durham, Haliburton, Kawartha & Pine Ridge District Health Council
159 King Street, Suite 300
Peterborough, ON K9J 2R8

TEL: (705) 748-2992
FAX: (705) 748-9600
E-mail: dhc@dhc-dhkpr.org

G; GEN

Family Counselling Service and Volunteers and Information-Peterborough
459 Reid Street
Peterborough, ON K9H 4G7

TEL: (705) 742-4258
FAX: (705) 741-1734

G; RC; CA; GEN

Community Care Peterborough
180 Barnardo Avenue
Peterborough, ON K9H 5V3

TEL: (705) 742-7067
TTY: (705) 742-2075
FAX: (705) 742-7608
E-mail: centofc@commcareptbo.org
Web site: www.comcaeptbo.org

G; RC; GEN

Lambton Elderly Outreach
450 Blanche Street, P.O. Box 450
Petrolia, ON N0N 1R0

TEL: (519) 882-1068

RC; GEN

The Prince Edward County Community Care for Seniors Association
P.O. Box 1234, The Armoury
Picton, ON K0K 2T0

TEL: (613) 476-7493
FAX: (613) 476-7728
Web site: www.pec.on.ca/seniors

RC; GEN

(The Older Adult) Abuse Education, Prevention and Reponse Project
Site V, P.O. Box 36, RR #3
Port Dover, ON N0A 1N3

TEL: (519) 583-2281
FAX: (519) 583-0779
E-mail: pestoj@lao.on.ca
Web site: http://fp.kwic.com/~jpreston

GEN

The Prevention of Elder Abuse Committee of York Region
c/o CCAC of York Region
9050 Yonge Street, Suite 400
Richmond Hill, ON L4C 9S6

TEL: (905) 763-1083, ext. 5026
FAX: (905) 763-1561
E-mail: sharon.galway@ccacyorkregion.on.ca

RC; GEN

Lambton Psychogeriatric Consultation Service
Lambton Hospitals Group
220 North Mitton Street
Sarnia, ON N7T 6H6

TEL: (519) 464-4533
FAX: (519) 464-4516

G; CA; GEN

Sarnia-Lambton Elder Abuse Resource Committee
378 Russell Street North
Sarnia, ON N7T 6S6

TEL: (519) 464-4533
FAX: (519) 464-4516

RC; GEN

Senior Citizens Drop-In Centre
619 Bay Street
Sault Ste. Marie, ON P6A 5X5

TEL: (705) 254-6474
FAX: (705) 254-4929

RC; GEN

Seniors Safety Project
514 Queen Street East
Sault Ste. Marie, ON P6A 2A1

TEL: (705) 256-7313
FAX: (705) 256-7944
E-mail: info@copsstorefront.com

RC; GEN

Scarborough Elder Abuse Network
c/o Warden Woods Community Centre
679 Warden Avenue
Scarborough, ON M1L 1N9

TEL: (416) 694-1138
FAX: (416) 694-1960

RC; GEN

Toronto Public Health, Scarborough Office
55 Town Centre Court, Suite 500
Scarborough, ON M1P 4X4

TEL: (416) 396-4228
FAX: (416) 396-5299

G; CA; GEN

Family Services Perth-Huron
142 Waterloo Street
Stratford, ON N5A 4B4

TEL: (519) 273-1020
FAX: (519) 273-6993
E-mail: fsph@orc.ca

RC; GEN

Sudbury Elder Abuse Committee
P.O. Box 1225, Station "B"
Sudbury, ON P3E 4S7

TEL/TÉL: (705) 525-4554
FAX/TÉLÉC: (705) 525-4741
Web site/Site Web: www.cyberbeach.net/~seac.eldinfo.htm

RC; GEN; B

Northern Educational Centre for Aging and Health
Health Sciences North, Lakehead University
955 Oliver Road
Thunder Bay, ON P7B 5E1

TEL: (807) 343-2126
FAX: (807) 343-2104
E-mail: necahc@lakeheadu.ca
Web site: www.lakeheadu.ca/~recahwww/

G; GEN

Family Services Thunder Bay
544 Winnipeg Avenue
Thunder Bay, ON P7B 3S7

TEL: (807) 684-1889
FAX: (807) 344-3872
Web site: www.familyservicestbay.org

RC; GEN

Thunder Bay Community Elder Abuse Committee
c/o Northern Educational Centre for Aging and Health
955 Oliver Road
Thunder Bay, ON P7B 5E1

TEL: (807) 343-2127
FAX: (807) 343-2104
E-mail: necah@lakeheadu.ca

RC; GEN

Addiction and Substance Abuse Program Community Older Persons Alcohol Program (COPA)
27 Roncesvalles Avenue, # 407
Toronto, ON M6R 3B2

TEL/TÉL: (416) 516-2982
FAX/TÉLÉC: (416) 516-2984
E-mail/Courriel: copa@interlog.com

G; CA/SO; GEN; B

Advocacy Centre for the Elderly
Legal Services for Seniors
2 Carlton Street, Suite 701
Toronto, ON M5B 1J3

TEL: (416) 598-2656
FAX: (416) 598-7924

G; L; CA; GEN

Awareness Project on Abuse of the Elderly Bernard Betel Centre for Creative Living
1003 Steeles Avenue West
Toronto, ON M2R 3T6

TEL: (416) 225-2112
FAX: (416) 225-2097
E-mail: betelctr@idirect.com
Web site: www.bernardbetel.org

G; RC; CA; GEN

Family Service Association of Toronto
355 Church Street
Toronto, ON M5B 1Z8

TEL: (416) 595-9230
(416) 595-9618 (counselling, support)
FAX: (416) 595-0242
Web site: www.fsatoronto.com

RC; GEN

Ontario Association of Social Workers
410 Jarvis Street
Toronto, ON M4Y 2G6

TEL/TÉL: (416) 923-4848
FAX/TÉLÉC: (416) 923-5279
E-mail/Courriel: oasw@web.net
Web site/Site Web: www.oasw.org
Contact: Executive Assistant

RC; GEN; B

Ontario Network for the Prevention of
Elder Abuse (ONPEA)
222 College Street, Suite 106
Toronto, ON M5T 3J1

TEL: (416) 978-1716
FAX: (416) 978-4771

RC; GEN

"Self-Help" Resource Centre of Greater Toronto
40 Orchard View Boulevard, Suite 219
Toronto, ON M4R 1B9

TEL: (416) 487-4355
FAX: (416) 487-0344
E-Mail: shrc@selfhelp-on.ca
Web site: www.selfhelp.on.ca

RC; GEN; GEN

Sexual Assault Support and Advocacy Services
Toronto Rape Crisis
Centre/Multicultural Women
Against Rape
P.O. Box 6597, Station A
Toronto, ON M5W 1X4

TEL: (416) 597-1171
(416) 597-8808 (crisis)
TTY: (416) 597-1214
FAX: (416) 597-9648

RC; CA; GEN

Street Haven (hostel for women)
87 Pembroke Street
Toronto, ON M5A 2N9

TEL: (416) 967-6060
FAX: (416) 924-6900

RC; CR; CA; GEN

Women in Violence and General Counselling Program, Regional Women's Health Centre
Sunnybrook & Women's College
Hospital Centre
790 Bay Street, 8 th Floor
Toronto, ON M5G 1N8

TEL: (416) 351-3713
FAX: (416) 351-3727

G; CA; GEN

Woodgreen Community Centre,
Crisis Intervention and Assistance
835 Queen Street East
Toronto, ON M4M 1H9

TEL: (416) 469-5211
FAX: (416) 469-2947
Web site: www.woodgreen.org

RC; CA; GEN

Community Care Access Centre of Waterloo Region
99 Regina Street South, P.O. Box 1612
Waterloo, ON N2J 4G6

TEL: (519) 748-2222
FAX: (519) 883-5555

G; GEN

Waterloo Region Committee on Elder Abuse
P.O. Box 1633, 99 Regina Street South
Waterloo, ON N2J 4V3

TEL: (519) 748-2222

RC; GEN

Community Services Department
Seniors' Community Programs
Regional Niagara
Unit 1-163, 1st Avenue
Welland, ON L3C 1Y4

TEL: (905) 735-3339
FAX: (905) 735-9425

G; CA; GEN

Niagara Gatekeepers
163 First Avenue
Welland, ON L3B 1Y4

TEL: (905) 735-3339, ext. 233
(905) 684-0968
Web site: www.niagaragatekeepers

RC; GEN

Durham Access to Care Centre
209 Dundas Street East, 5th Floor
Whitby, ON L1N 7H8

TEL: 1-800-263-3877, ext 3533
FAX: (905) 430-3297
Website: www.datc.org

RC; GEN

Centres for Seniors Windsor
706 Goyeau Street
Windsor, ON N9A 1H6

TEL: (519) 254-1108
FAX: (519) 254-1869
E-mail: seniors@wincom.net
Web site: www.elderific.org

RC; L; GEN

Citizen Advocacy Windsor-Essex
3201 Martenette Avenue
Windsor, ON N8X 4G3

TEL: (519) 966-5010
TTY: (519) 966-7638
FAX: (519) 966-5015
E-mail: advocacy@mnsi.net
Web site: www.mnsi.net/~advocacy

RC; CA; GEN

Community Response to the Abuse and Neglect of Older Adults
3201 Martenette Avenue
Windsor, ON N8X 4G3

TEL: (519) 966-5010
TTY: (519) 966-763
FAX: (519) 966-5015
E-mail: eldrites@jet2.net

RC; CA; GEN

Oxford County Elder Abuse Network
c/o Community Care Access Centre
1147 Dundas Street East
Woodstock, ON N4S 8W3

TEL: (519) 539-1284
FAX: (519) 539-0065

RC; GEN

Oxford County Board of Health
410 Buller Street
Woodstock, ON N4S 4N2

TEL: (519) 539-9800 ext. 213
FAX: (519) 539-6206
E-mail: lboratto@ocl.net

RC; GEN

Haldimand and Norfolk Community Response Network (addressing the abuse of older adults)
Haldimand Resouce Centre - Alzheimer Society of Haldimand-Norfolk
York, ON N0A 1R0

E-mail: hrc@linetap.com
Web site: www.hncrn.ca

RC; GEN

Manitoba/Manitoba

Please note that, in addition to the listing below, you may call any one of the following in your area: the Health and Community Service Office; the Public Health Nurse, or the RCMP. Please check your local listings.

Toll-free HELPLINE in Manitoba: 1-888-896-7183

Women's Advocacy Program
204-1104 Princess Avenue
Brandon, MB R7A 0P9

TEL: (204) 726-6515
FAX: (204) 726-6501

G; GEN

Community Services
Churchill Regional Health Authority
Churchill, MB R0B 0E0

TEL: (204) 675-8322
FAX: (204) 675-2445
E-mail: mfern@churchillrha.mb.ca

G; CA; GEN

Dauphin Parkland RCMP Victims' Services
2 Hedderly Street
Dauphin, MB R7N 3M2

TEL: (204) 622-5080
FAX: (204) 622-5070

G; CA; GEN

Regional Health Authority, Central Manitoba Inc.
25 Tupper Street
Portage La Prairie, MB R1N 3K1

TEL: (204) 239-3110
FAX: (204) 239-3148

G; CR; CA; GEN

Nova House Inc.
P.O. Box 337
Selkirk, MB R1A 2B3

TEL: (204) 482-7882
1-877-977-0007
FAX: (204) 482-8483
E-mail: novahous@mts.net

G; CR; CA; GEN

Women's Advocacy Program
339A Main Street
Selkirk, MB R1A 1T3

TEL: (204) 785-5213
FAX: (204) 785-5218
E-mail: novahous@mts.net

G; GEN

Interlake Regional Health Authority
589 - 3rd Avenue South
Stonewall, MB R0C 2Z0

TEL/TÉL: (204) 467-4742
1-888-488-2299
FAX/TÉLÉC: (204) 467-4750
E-mail/Courriel: info@irha.mb.ca
Web site/Site Web: www.irha.mb.ca

G; CA/SO; GEN; B (St. Laurent CHC)

Women's Advocacy Program
300 - 3rd Street East
The Pas, MB R9A 1K7

TEL: (204) 627-8483
FAX: (204) 623-6516

G; L; CA; GEN

Burntwood Regional Health Authority
867 Thompson Drive South
Thompson, MB R8N 1Z4

TEL: (204) 677-5350
FAX: (204) 778-1424

G; CA; GEN

Age and Opportunity Centre Inc.
283 Portage Avenue, 2nd floor
Winnipeg, MB R3B 2B5

TEL: (204) 956-6440
FAX: (204) 946-5667
E-mail: admin@ageopportunity.mb.ca
Web site: www.ageopportunity.mb.ca

RC; CA; GEN

Department of Justice
Women's Advocacy Program
1410-405 Broadway Avenue
Winnipeg, MB R3C 3L6

TEL/TÉL: (204) 945-6851
FAX/TÉLÉC: (204) 945-2229

G; CA/SO; GEN; B

Health Canada, Population and Public Health Branch
Manitoba/Saskatchewan Regions
391 York Street, Suite 420
Winnipeg, MB R3C 0P4

TEL/TÉL: (204) 983-6574
FAX/TÉLÉC: (204) 983-8674
(204) 983-8674

G; GEN; B

Jewish Child and Family Services
Suite C200-123, Doncaster Street
Winnipeg, MB R3N 2B2

TEL: (204) 477-7430
FAX: (204) 477-7450
E-mail: jcfs@aspercampus.mb.ca
Contact: Supervisor-Older Adults Services

RC; CA; GEN

Manitoba Department of Justice
405 Broadway, 5th floor
Winnipeg, MB R3C 3L6

TEL: (204) 945-0703

G; L; GEN

Manitoba Seniors Directorate
822-155, Carlton Street
Winnipeg, MB R3C 3H8

TEL/TÉL: (204) 945-1884
1-888-896-7183
FAX/TÉLÉC: (204) 948-2514
Web site/Site Web: www.gov.mb.ca/sd

G; GEN; B

Osborne House
P.O. Box 397
Winnipeg, MB R3C 2H6

TEL: (204) 942-7373
(204) 942-3052 (crisis)
FAX: (204) 956-1412

CR; CA; GEN

RCMP, D Division, Community Policing Services
1091 Portage Avenue, P.O. Box 5650
Winnipeg, MB R3C 3K2

TEL: (204) 984-7480
FAX: (204) 984-0642

L; GEN

Victim/Witness Assistance Program
Room 400 - 408 York Avenue
Winnipeg, MB R3C 0P9

TEL: (204) 945-3594
1-866-635-1111
FAX: (204) 948-2208

G; L; CA

Saskatchewan/Saskatchewan

Please note that, in addition to the listings below you may call any one of the following in your area: the Health and Community Service Office; the Public Health Nurse, or the RCMP. Please check your local listings.

Suth East Health District
P.O. Box 5000
Estevan, SK S4A 2V6

TEL: (306) 637-3600
FAX: (306) 634-7824

G CA; GEN

Violence Intervention Program
P.O. Box 511
Estevan, SK S4A 2A5

TEL: (306) 637-4004
FAX: (306) 634-4229

RC; GEN; CR

Pipestone Health District
P.O. Box 970
Grenfell, SK S0G 2B0

TEL: (306) 697-4000
FAX: (306) 697-2686

G; CR; CA; GEN

Assiniboine Valley Health District
P.O. Box 368
Kamsak, SK S0A 1S0

TEL: (306) 542-3007
FAX: (306) 542-2995

G; CA; GEN; LTC

Prairie West Health District
Community Based Services
P.O. Box 201
Kindersley, SK S0L 1S0

TEL: (306) 463-1000
FAX: (306) 463-3362

RC; G; CA; GEN

North Central Health District
North East Crisis Intervention Centre
P.O. Box 2066
Melfort, SK S0E 1A0

TEL: (306) 752-9455(crisis)
(306) 752-9464 (office)
1-800-611-6349
FAX: (306) 752-3122

RC; GEN

North Central Health District
P.O. Box 1480
Melfort, SK S0E 1A0

TEL: (306) 752-9600
FAX: (306) 752-2276
Web site: www.nchd.sk.ca

G; LTC; CA; GEN

Living Without Violence - Family Violence Program, North-East Health District
P.O. Box 389
Nipawin, SK S0E 1E0

TEL: (306) 862-0760
FAX: (306) 862-3250

G; CA; GEN

Battlefords Friendship Centre
960-103st Street
North Battleford, SK S9A 1K2

TEL: (306) 445-8216
FAX: (306) 445-6863
E-mail: nbfc@sk.sympatico.ca

G; RC; CA; GEN

Battlefords Victim Services Inc.
971-104th Street
North Battleford, SK S9A 1N1

TEL: (306) 446-1550
FAX: (306) 446-1738

G; CA; GEN

Catholic Family Services
#1, 101 - 15th Street East
Prince Albert, SK S6V 1G1

TEL: (306) 922-3202
FAX: (306) 922-7977
E-mail: cfspa@sk.sympatico.ca

RC; GEN

Mobile Crisis Services
1967-6th Street East
Prince Albert, SK S6V 0X5

TEL: (306) 764-1011
FAX: (306) 922-9559

RC; CA; GEN

Mobile Crisis Service
1646-11th Avenue
Regina, SK S4P 0H4

TEL: (306) 757-0127
FAX: (306) 757-7807
E-Mail: mobilecrisis@accesscomm.ca
Web site: www.buyitsellitmall.com/mcs1.html

RC; CA; GEN

Saskatchewan Women's Secretariat
1855 Victoria Avenue, 7th floor
Regina, SK S4P 3V5

TEL: (306) 787-2329
FAX: (306) 787-2058
E-mail: womensec@govmail.gov.sk.ca
Web site: www.womensec.gov.sk.ca

G; GEN

Family Support Centre
Saskatchewan Social Services
315 Avenue M South
Saskatoon, SK S7K 2H6

TEL: (306) 933-7751
FAX: (306) 933-5665

G; CA; GEN

Mobile Crisis Service
Saskatoon Crisis Intervention Service
506-25th Street East
Saskatoon, SK S7K 4A7

TEL: (306) 933-6200
FAX: (306) 664-0536
E-mail: rfield@crisissaskatoon.ca

RC; CR; CA; GEN

Southwest Council on Aging (interagency committee including community members)
Swift Current Health Centre
429 4th Avenue Northeast
Swift Current, SK S9H 2J9

TEL: (306) 778-5100
FAX: (306) 773-9513
Web site: www.scdhb.sk.ca

G; CR; CA; GEN

Pasquia Health District
P.O. Box 1780
Tisdale, SK S0E 1T0

TEL: (306) 873-3100
FAX: (306) 873-3224

G; CR; CA; GEN

South Central Health District
P.O. Box 2003
Weyburn, SK S4H 2Z9

TEL: (306) 842-7211
FAX: (306) 842-7237
E-mail: district@schd.sk.ca
Web site: www.schd.sk.ca

G; CA; GEN

Violence Intervention Program
P.O. Box 1056
Weyburn, SK S4H 2L3

TEL: (306) 842-8821
FAX: (306) 842-8815
E-mail: vip.weyburn@sk.sympatico.ca

RC; GEN

Adult Community Services
Mental Health Services (ECHD)
270 Bradbrooke Drive
Yorkton, SK S3N 2K6

TEL: (306) 786-0558
FAX: (306) 786-0540
E-mail: sharon.stanicki@echd.sk.ca

G; CR; CA; GEN

East Central Health District
P.O. Box 5027
Yorkton, SK S3N 3Z4

TEL: (306) 786-0403
FAX: (306)786-0151

RC; CA; GEN

Alberta/Alberta

Please note that, in addition to the listings below you may call any one of the following in your area: the Health and Community Service Office; the Public Health Nurse, or the RCMP. Please check your local listings.

Bowmont Seniors Assistance Association
5000 Bowness Road Northwest
Calgary, AB T3B 0B9

TEL: (403) 286-1811
FAX: (403) 974-1512
Contact: Outreach worker

RC; CA; GEN

Awo Taan Native Women's Shelter Society
P.O. Box 6084
Station A Calgary South
Calgary, AB T2H 2L3

TEL: (403) 531-1970
(403) 531-1972 (crisis)
FAX: (403) 531-1977

G; CR

Calgary Police Service
Seniors Liaison
Cultural Resource Unit
133-6th Avenue Southeast, 6th floor
Calgary, AB T2G 4Z1

TEL: (403) 206-8976
FAX: (403) 206-4552
E-mail: Kathy.savage@gov.calgary.ab.ca

G; L; CA; GEN

Community Health Resources
Centre 15, 1509 Centre Street Southwest
Calgary, AB T2G 2E6

TEL: (403) 943-8100
FAX: (403) 262-9063

G; GEN

Confederation Park Senior Citizen Centre
2212-13th Street Northwest
Calgary, AB T?M 4P7

TEL: (403) 289-4780
FAX: (403) 289-2028

RC; CA; GEN

Kerby Centre
1133 7th Avenue Southwest
Calgary, AB T2P 1B2

TEL: (403) 265-0661
FAX: (403) 264-7047
E-mail: generaloffice@kerbycentre.com
Web site: www.kerbynews.com
Contact: Outreach Coordinator

RC; CA; GEN

Older Women's Long-term Survival Society of Calgary (OWLS)
P.O. Box 5201, Edmonton Trail N
Calgary, AB T2E 8K9

TEL: (403) 253-2912
FAX: (403) 237-5323

RC; GEN

Community Health Services, Home Care
4615-56th Street
Camrose, AB T4V 4M5

TEL: (780) 679-2900
FAX: (780) 679-2929
E-mail: ecrha@ab.ca
Web site: http://cch.web
Contact: Community Health Coordinator

G; CA; GEN

Alberta Seniors Information Line
P.O. Box 3100
Edmonton, AB T5J 4W3

TEL: (780) 427-7876
1-800-642-3853
FAX: (780) 422-5954

G; RC

Alberta Council on Aging
10707-100 Avenue, #401
Edmonton, AB T5J 3M1

TEL: (780) 423-7781
FAX: (780) 425-9246
Web-site: www.seniorfriendly.ca

RC; GEN

Alberta Health
(Local Health Units)
Public Health Division
12th floor, 10025 Jasper Avenue
Edmonton, AB T5J 2N3

TEL: (780) 427-1432
FAX: (780) 422-0102
Web site: www.albertagov.ab.ca

RC; G; CA

Catholic Social Services
8212-118th Avenue
Edmonton, AB T5B 0S3

TEL: (780) 471-1122
FAX: (780) 479-2579
Contact: Senior Resource Coordinator

RC; CA; GEN

Elder Abuse Intervention Team
Edmonton General Continuing Care Centre
Room 3R11.4, 11111 Jasper Avenue
Edmonton, AB T5K 0L4

TEL: (780) 451-9243
(780) 496-5928 (detective)
FAX: (780) 496-8674

G; RC; CA; GEN

Elderly Adult Resource Services (EARS)
8212-118th Avenue
Edmonton, AB T5B 0S3

TEL: (780) 471-1122
FAX: (780) 479-2579

RC; CA; GEN

Jewish Family Services
Suite 502,10339-124th Street
Edmonton, AB T5N 3W1

TEL: (780) 454-1194
FAX: (780) 482-4784

RC; CA; GEN

Health Canada, Population and Public Health Branch
9700 Jasper Avenue, # 815 Canada Place
Edmonton, AB T5J 4C3

TEL: (780) 495-2703
FAX: (780) 495-5537

G; GEN

Mamowe Capital Region Child and Family Service Authority
9820-106 Street, 6th Floor
Edmonton, AB T5K 2J6

TEL: (780) 422-9692
FAX: (780) 422-4561

G; RC; CA; GEN

Metis Child and Family Services Society
10437-123 Street
Edmonton, AB T5N 1N8

TEL: (780) 452-6100
FAX: (780) 452-8944
E-mail: ed@metischild.com
Web site: www.metischild.com

G; RC; GEN

Native Seniors Centre
10107-134 Avenue, Cottage East
Edmonton, AB T5E 1J2

TEL: (780) 476-6595
FAX: (780) 475-7957
E-mail: nsc@compusmart.ca
Web site: nativeseniors.visions.ab.ca

RC; GEN

Office for the Prevention of Family Violence
Alberta Children's Services
10030-107 Street, Seventh Street Plaza
11th floor
Edmonton, AB T5J 3E4

TEL: (780) 422-5916
FAX: (780) 427-2039

G; GEN

Royal Alexandra Hospital
Social Work Services
10240 Kingsway Avenue
Edmonton, AB T5H 3V9

TEL: (780) 477-4410
FAX: (780) 477-4616

G; CA; GEN

Jasper Home Care
518 Robson Street
P.O. Box 310
Jasper, AB T0E 1E0

TEL: (780) 852-6628
FAX: (780) 852-3328

G; CA; GEN

Catholic Social Services
501D 5014-48 Street
Lloydminster, AB T9V 0H8

TEL: (780) 875-9084
FAX: (780) 875-5007

RC; CA; GEN

Golden Circle Senior Citizens Centre
4620-47th Avenue
Red Deer, AB T4N 3P5

TEL: (403) 343-6074
FAX: (403) 343-7977

RC; GEN

David Thompson Health Region
Community Support Services
2845 Bremner Avenue
Red Deer, AB T4R IS2

TEL: (403) 341-2130
FAX: (403) 346-2610

G; CA; GEN

British Columbia/Colombie-Britannique

Please note that, in addition to the listings below, you may call any one of the following in your area: the Health and Community Service Office; the Public Health Nurse, or the RCMP. Please check your local listings.

Northern Health Authority - Peace Liard Region - Continuing Care Division
1001-110 Avenue
Dawson Creek, BC V1G 4X3

TEL: (250) 784-2400
FAX: (250) 784-2413
E-mail: gwyneth.pelster@gems5.gov.bc.ca

RC; CA; GEN

Fort Nelson Community Counselling Services
P.O. Box 60
Fort Nelson, BC V0C 1R0

TEL: (250) 774-2704
FAX: (250) 774-7460

RC; CA; GEN

Kimberley Community Response Network
386-2nd Avenue
Kimberley, BC V1A 2Z8

TEL: (250) 427-4807
FAX: (250) 427-5377

RC; GEN

Kitimat and Area Health Council
899 Lahakas Boulevard North
Kitimat, BC V8C 1E7

TEL: (250) 632-2121
FAX: (250) 632-3044
E-mail: cwalker@kitcil.hnet.bc.ca

G; GEN

Langley Coalition Against Abuse of Seniors
Suite 305-20300 Fraser Highway
Langley, BC V3A 4E6

TEL: (604) 532-3500

RC; CA; GEN

BC Coalition to Eliminate Abuse of Seniors
333-6th Street
New Westminster, BC V3L 3A9

TEL: (604) 437-1940
FAX: (604) 515-0201

RC; GEN

Community Health Services
132 W Esplanade, 5th Floor
North Vancouver, BC V7M 1A2

TEL: (604) 986-7111
FAX: (604) 983-6839
Web site: www.nshr.org

G; CR; CA; GEN

South Fraser Health Region
300-10233, 153 Street
Surrey, BC V3R 0Z7

TEL: (604) 587-4600
FAX: (604) 587-4626

LTC; G; CA

Northwest Community Health Services Society
3412 Kalum Street
Terrace, BC V8G 4T2

TEL: (250) 638-2272
FAX: (250) 638-2264
E-mail: nwch.hnet.bc.ca
Contact: Continuing Care

G; CA; GEN

Greater Vancouver Mental Health Service Society
601 West Broadway, Suite 800
Vancouver, BC V5Z 4C2

TEL: (604) 874-7626
FAX: (604) 874-7661
E-mail: bshatzko@gvmhs.com

G; CA

Health Canada, Population and Public Health Branch
British Columbia and Yukon Regions
757 West Hastings Street, Suite 440
Vancouver, BC V6C 1A1

TEL/TÉL: (604) 666-2729
E-mail/Courriel: nola_williams@hc-sc.gc.ca
Web site/Site Web: www.hc -sc.gc.ca

G; GEN, B

Public Guardian and Trustee of British Columbia
808 West Hastings Street, Suite 700
Vancouver, BC V6C 3L3

TEL/TÉL: (604) 660-4444
FAX/TÉLÉC: (604) 660-0374
TTY/ATME: (604) 775-0368
E-mail/Courriel: mail@trustee.bc.ca
Web site/Site Web: www.trustee.bc.ca

G; RC; L; CA/SO; GEN, B

Vancouver Coastal Health Authority
520 West 6th Avenue, #200
Vancouver, BC V5H 4H5

TEL: (604) 736-2033
FAX: (604) 874-7661
Web site: www.vancoastalhealth.ca

G; CA; GEN

Seniors Information Resource Bureau (SIRB)
202-4710, 31 Street
Vernon, BC V1T 5J9

TEL: (250) 558-0040
FAX: (250) 545-0090
E-mail: nosin@junction.net
Web site: www.spcno.bc.ca
Contact: Coordinator

RC; CA; GEN

Support Group for Older Abused Women
c/o Victoria Women's Transition House
Suite 100-3060 Cedar Hill Road
Victoria, BC V8T 3J5

TEL: (250) 592-2927
FAX: (250) 592-9279
Web site: www.transitionhouse.net

RC; CA; GEN

Quick Response Program
Peace Arch Hospital
15521 Russell Avenue
White Rock, BC V4B 2R4

TEL: (604) 531-5512 ext. 7328
FAX: (604) 538-6401

G; CA; GEN

Cariboo Health Unit
517- 6th Avenue North, 3rd Floor
Williams Lake, BC V2G 2G8

TEL: (250) 398-4625
FAX: (250) 398-4859

G; CR; CA; GEN

Yukon/Yukon

Please note that,in addition to the listings below, you may call any one of the following in your area: the Health and Community Service Office; the Public Health Nurse; the RNC, or the RCMP. Please check your local listings.

Carcross Tagish First Nation
P.O. Box 130
Carcross, YT Y0B 1B0

TEL: (867) 821-4251
FAX: (867) 821-4802
(867) 821-4811

G; RC; GEN

Little Salmon Carmacks First Nation
P.O. Box 135
Carmacks, YT Y0B 1C0

TEL: (867) 863-5576
FAX: (867) 863-5710

RC; CA; GEN

Tr'ondëk Hwëch'in
P.O. Box 599
Dawson City, YT Y0B 1G0

TEL: (867) 993-5385
FAX: (867) 993-6553
E-mail: kylie.vanenery@gov.trondek.com
Web site: www.trondek.com

G; GEN

Social Programmes
First Nation of Na-Cho Nyäk Dun
P.O. Box 368
Mayo, YT Y0B 1M0

TEL: (867) 996-2420
FAX: (867) 996-2738

G; CA; GEN

Vuntut Gwitchin Tribal Council
P.O. Box 94
Old Crow, YT Y0B 1N0

TEL: (867) 966-3261
FAX: (867) 966-3116

RC; GEN

Social Programmes
Selkirk First Nation
P.O. Box 40
Pelly Crossing, YT Y0B 1P0

TEL: (867) 537-3331
FAX: (867) 537-3902

G; CA; GEN

Ross River Dena Council
Margaret Thompson Centre
General Delivery
Ross River, YT Y0B 1S0

TEL: (867) 969-2722
FAX: (867) 969-2019
Contact: Social Service Workers

G; GEN

Teslin Tlingit First Nation
P.O. Box 133
Teslin, YT Y0A 1B0

TEL: (867) 390-2532
FAX: (867) 390-2130
Contact: Healing Centre

G; CA; GEN

Watson Lake Hospital and Health Center
P.O. Box 500
Watson Lake, YT Y0A 1C0

TEL: (867) 536-4444
FAX: (867) 536-7302
E-mail: watson.lake.nic@gov.yk.ca
Contact: Nurse in charge

LTC; G; GEN

Kaushee's Place
Yukon Women's Transition Home
P.O. Box 31392
Whitehorse, YT Y1A 6K8

TEL: (867) 668-5733
FAX: (867) 668-2374

RC; CR; GEN

Adult Services Unit
Health and Social Services, Yukon Government
3168-3rd Avenue
Whitehorse, YT Y1A 2C6

TEL: (867) 667-5674
1-800-661-0408
FAX: (867) 667-5819

G; CA; GEN

RCMP
4100 Fourth Avenue
Whitehorse, YT Y1A 1H5

TEL/TÉL: (867) 667-5555
TTD/ATME: (867) 667-5502
FAX/TÉLÉC: (867) 393-6791

G; L; GEN, B

Senior's Information Centre
4061B Fourth Avenue
Whitehorse, YT Y1A 1H1

TEL/TÉL: (867) 668-3383
FAX/TÉLÉC: (867) 668-6745
E-mail/Courriel: ycoa.yknet.ca

RC; GEN, B

Ta'an Kwach'an Council
P.O. Box 32081
Whitehorse, YT Y1A 5P9

TEL: (867) 668-3613
FAX: (867) 667-4295

RC; GEN

Victim Services/Family Violence Prevention Unit
Department of Justice
Yukon Government
301 Jarvis Street, P.O. Box 2703
Whitehorse, YT Y1A 2C6

TEL: (867) 667-3581
800-661-0408
FAX: (867) 393-6240

G; CA; GEN

Victoria Faulkner Women's Centre
503 Hanson Street, P.O. Box 3972
Whitehorse, YT Y1A 5M6

TEL: (867) 667-2693
FAX: (867) 667-7004

RC; CA; GEN

Whitehorse Health Centre
Health and Social Services, Yukon Government
300-211 Main Street
Whitehorse, YT Y1A 2B2

TEL: (867) 667-6371
FAX: (867) 393-6407

G; GEN

Women's Directorate
4th Floor Financial Plaza
204 Lambert Street
Whitehorse, YT Y1A 2C6

TEL: (867) 667-3030
1-800 661-0408
FAX: (867) 393-6270
Web site: www.womensdirectorate.gov.yk.ca

G; GEN

Yukon Family Services Association
4071 -4th Avenue
Whitehorse, YT Y1A 1H3

TEL: (867) 667-2970
FAX: (867) 633-3557
E-mail: yfsa@yfsa.yk.ca

RC; CA; GEN

Northwest Territories/Territoires du Nord-Ouest

Please note that, in addition to the listings below, you may call any one of the following in your area: the Health and Community Service Office; the Public Health Nurse, or the RCMP. Please check your local listings.

Deninu Community Health and Social Services Board
P.O. Box 1997, General Delivery
Fort Resolution, NT X0E 0M0

TEL: (867) 394-4532
FAX: (867) 394-4208

G; CA; GEN

Fort Smith Health and Social Services Board
P.O. Box 1080
Fort Smith, NT X0E 0P0

TEL: (867) 872-6200
FAX: (867) 872-6275

G; CR; CA; GEN

Fort Smith Victim Assistance Program
Uncle Gabe's Friendship Centre
P.O. Box 957
Fort Smith, NT X0E 0P0

TEL: (867) 872-5911
FAX: (867) 872-5313

RC; G; L; CR; CA; GEN

Hay River Community Health Board
(H.H. Williams Memorial Hospital)
3 Gaetz Drive
Hay River, NT X0E 0R8

TEL: (867) 874-7213
FAX: (867) 874-7224

LTC; G; RC; CA; GEN

Inuvik Regional Health and Social Services Board
Bag Service #2
Inuvik, NT X0E 0T0

TEL: (867) 777-2955
FAX: (867) 777-2443
E-mail: veronica_horn@gov.nt.ca

G; CA; GEN

Dogrib Community Services Board
Bag 51,
Rae/Ed zso, NT X0E 0Y0

TEL: (867) 392-6931
FAX: (867) 392-6424

G; CA; GEN

Community Justice Division (CHS)
GNWT Department of Justice
P.O. Box 1320
Yellowknife, NT X1A 2L9

TEL: (867) 920-6911
FAX: (867) 873-1299
E-mail: dawn_mcinnes@gov.nt.ca
Contact: Victims Coordinator

G; GEN

Community Wellness
Department of Health and Social Services
Government of the Northwest Territories
P.O. Box 1320
Yellowknife, NT X1A 2L9

TEL: (867) 873-7060
FAX: (867) 873-7706
E-mail: linda_todd@gov.nt.ca
martha_lamon@gov.nt.ca
Contact: Violence Prevention Consultant

G; L; CA; GEN

Yellowknife Victim Services
P.O. Box 2327
Yellowknife, NT X1A 2P7

TEL: (867) 920-2978 (Mon-Fri: 9 -5pm)
(867) 669-5197 (Mon-Sun: 7-10 pm)
FAX: (867) 873-3152
E-mail: ykvics@ssimicro.com
Web site: victimservices@nativewomens.nt.ca

RC; L; CA; GEN

Nunavut/Nunavut

Please note that, in addition to the listings below, you may call any one of the following in your area: the Health and Community Service Office; the Public Health Nurse, or the RCMP. Please check your local listings.

Ikauti Victim Services
P.O. Box 237
Iqaluit, NU X0A 0H0

TEL: (867) 979-6947
FAX: (867) 979-1842

G; L; GEN

Pulaarvik Kablu Friendship Centre
Victim Support Services
P.O. Box 429
Rankin Inlet, NU X0C 0G0

TEL: (867) 645-2600
FAX: (867) 645-2538
E-mail: kablu@arctic.ca

RC; G; GEN

Rankin Inlet Victim Support Services
P.O. Box 429
Rankin Inlet, NU X0C 0G0

TEL: (867) 645-2600
FAX: (867) 645-2538

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